

Solving the problem of hand injuries by learning from frontline electrical workers



What happens when your incident investigations fall short? New View Safety partnered with a national provider of electrical infrastructure services to learn from the frontline about hand injuries.

Site visits and direct engagement with passionate frontline experts in facilitated learning sessions, combined with an extensive snapshot review of previous incident reports and scientific research generated significant insights.

Learning from the frontline will always reveal insights that go beyond the scope of the engagement – **be prepared to deal with the issues that will emerge.**

Incident investigations that go beyond behavioural and root cause explanations provide rich insights to change the broader system that allows such incidents to occur.

Expand the scope of incident explanations by considering factors beyond the organisation, such as political pressures, pricing competition between contractors, and the role of project location in driving the availability and expertise of local workers.

CONCLUSION

By partnering with New View Safety, our client was able to identify a raft of improvement ideas that extended beyond the original scope of hand injuries. Consider partnering with New View Safety if you would like to probe deeper than traditional incident investigations and empower your workforce to generate solutions.

Evolve safety through innovation.

Talk with us today to understand how New View Safety can be integrated and extend existing systems and processes in your organisation.

